**Organization/Group Name (if applicable): SPA 8 Homeless Coalition**(Notes provided after the meeting by Stephanie Inyama, with her numbering scheme maintained)

1. Which areas and/or communities were represented? South Bay (Service Planning Area 8)

2. What entity/entities were represented (check all that apply)? Advocacy Organization

4. What gaps were identified? There are no enforcement policies and procedures

5a. What solutions do they think are needed to address and respond to homeless outreach and engagement around Metro bus and rail locations?

1. Metro should contract out for services
2. Drivers for Metro should be educated on engagement and resources
3. Create an awareness campaign that includes educating the public on homelessness
4. 24/7 outreach should be coordinated and integrated with CES and include law enforcement when needed. (Resources are needed to connect them to.)
5. Emergency rooms and hospitals keep lists (Hot lists) of the chronic homeless. Provide the list to the outreach teams.
6. Train staff on engagement
7. Work with law enforcement to create transition for individuals to receive services
8. When addressing the chronically homeless, the following should be considered:  
   > What are they being offered?  
   > What is available?  
   > How many disappointments?  
   > Who did they meet?  
   > How hard is it to change?  
   > Keep trying, there are social and clinical issues here
9. Have roaming teams the connect with SPA specific services

6a How do they think Metro should help connect homeless individuals and families to housing and shelters?

1. Dedicate cleanup funding to housing solutions (this is money already being spent)
2. Provide crisis/emergency/Winter Shelter housing near hot spots as alternatives.

7a. How do they think Metro should use transportation to help homeless individuals? Provide transportation/discount transportation for families - include the cities as partners

9. What resources and services do they think Metro should be aware of that could be helpful?

1. Provide tiny houses if they are managed and done correctly (lavamae; Domes)
2. Present employment opportunities - connect with the unions and trade associations

10b. If yes, please give examples. Follow-up one on one with Sherry Weaver, the SPA 8 CES lead and provide continued updates to the SPA on Metro's strategic plan