Agenda

1. Welcome and Introductions

2. LAHSA Updates
   a. Procurement Opportunities
   b. Policy
   c. Capacity Building & Systems

3. Homeless Count Debrief
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**LAHSA Updates - Procurement Opportunities**

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**Winter - Spring/Summer 2018 Procurement Schedule**

<table>
<thead>
<tr>
<th>Current Open RFPs</th>
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<tbody>
<tr>
<td>Capital Costs for Crisis and Bridge Housing RFP</td>
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<td>(Strategy E8)</td>
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<table>
<thead>
<tr>
<th>February 2018 Releases</th>
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<tbody>
<tr>
<td>Housing Location RFP</td>
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<tr>
<td>(Strategy E7)</td>
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<tr>
<td>Organizational Representative Payee RFP</td>
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<tr>
<th>March 2018 Releases</th>
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<tbody>
<tr>
<td>ReFresh Spot RFP</td>
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<tr>
<td>(City General Funds)</td>
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<tr>
<td>Shallow Subsidy RRF RFP</td>
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<td>(Strategy B3)</td>
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<th>Spring/Summer 2018 Releases</th>
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<tr>
<td>Transitional Housing for TAY RFP</td>
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<tr>
<td>(Strategy E14)</td>
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<tr>
<td>Crisis Housing for Individuals and Youth RFP</td>
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<tr>
<td>(Strategy E8)</td>
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<tr>
<td>Winter Shelter Program RFP</td>
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<tr>
<td>(City/County ESG/IGT)</td>
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<tr>
<td>CoC Program New Projects RFP</td>
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<td>(CoC NOFA)</td>
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*Dates subject to change.*
Questions?

LAHSA Updates - Policy
New Policy for the Los Angeles Continuum of Care

• “Housing Protections Under the Violence Against Women Act (VAWA) in the Los Angeles Continuum of Care”
  o Approved by LAHSA Commission on January 26, 2018
  o Applies to all CoC- and LAHSA-funded agencies
  o Phased implementation and trainings are currently in development
  o Visit www.lahsa.org/policy/ to view the policy

Coordinated Entry System (CES) Policy Development Status

<table>
<thead>
<tr>
<th>CES Policy Work Group (develops)</th>
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<tr>
<td>✓ Access</td>
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<tr>
<td>✓ Assessment</td>
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<tr>
<td><strong>Prioritization</strong></td>
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<td>Referral</td>
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<table>
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<tr>
<th>CES Policy Council (approves)</th>
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<td>Referral</td>
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CES Interim Guidance

PURPOSE

Ensure quality, consistency, fairness, & efficiency in the delivery of homeless services throughout CES

Test new practices before developing formal policy

PROCESS

Process is iterative & transparent;
Guidance informed by CES leadership, subject-matter experts, & public comment

CES Interim Guidance Process

Need for Guidance

Receive Input

Draft Guidance

Public Comment Period

Incorporate Feedback & Release

Ongoing Review
CES Interim Guidance Released on January 17, 2018

1. **Updating and Correcting Population-Appropriate CES Triage Tool Scores**
   Effective February 1, 2018

2. **Housing Navigation Guidance: Prioritizing High Acuity Adults and Youth for Housing Navigation**
   Public Comment Period: January 31 - February 14 (5:00 pm)
   See [www.lahsa.org/policy/](http://www.lahsa.org/policy/) for link to provide comment

3. **Matching Participants with Disabilities to Fully Accessible Units**
   Effective March 1, 2018

Questions?
LAHSA Updates - Capacity Building & Systems

Capacity Building Updates

1. Organization Capacity Building Technical Assistance Application

2. Centralized Training Academy

3. Hiring Support

4. Coordinated Entry System (CES) Division Updates
Organization Capacity Building Technical Assistance Application

- Application released January 19, 2018
- Informational Webinar February 5, 2018
- Email questions to rfp@unitedway.org

Centralized Training Academy

- Launching the Centralized Training Academy Learning Management System
- Create a training account
- Register for training at https://lahsa.configio.com
Hiring Support

1st Homeless Services Provider Job Fair of Los Angeles Debrief

Thursday, December 7, 2017

Employers: 32 | Staff
Volunteers: ~50

Number of Job Seeker Attendees
753

Pre-registered Job Seekers
60% (452)

Walk-in Job Seekers
40% (301)

Save the Date!
March 23, 2018

2nd Homeless Services Provider Job Fair of Los Angeles

Los Angeles Trade Technical College
400 W Washington Blvd, Los Angeles, CA 90015

9:00 AM to 2:00 PM

Coordinated Entry System Division

• LAHSA has restructured to provide more direct support to the development of the Coordinated Entry System (CES)
• This allows us to:
  ▪ Have a strategic focus on system planning and implementation (i.e. increasing matches within HMIS, coordinating outreach throughout county, etc.)
  ▪ Develop policies and procedures to provide more guidance and consistency
  ▪ Build capacity and provide technical assistance to agencies
Questions?
2018 Homeless Count Debrief

2018 Highlights

• Total number of volunteer RSVP = 8,608
• Total number of deployment sites = 166
• Every volunteer returned safely!
• Coverage = 100% of the Los Angeles Continuum of Care
Update on other Homeless Count Components:

- Youth Count
- Shelter Count
  - March 9th deadline for submitting information
  - Email: sheltercount@lahsa.org
- Demographic Surveying
- Institution Count

When will 2018 Homeless Count results be released?
2018 Homeless Count Timeline

February
- Collect all data:
  - Shelters
  - Youth
  - Demographic surveying
  - Institutions

March
- Submit CoC-level data to HUD

April
- All data to USC and LAHSA D+R to be analyzed and finalized

May
- Release data: County, CoC, SD, SPA, LA City, and community level data

June
- Continue 2019 preparation

Volunteer Survey Results

Total # of survey submissions = 817

How would you rate your overall experience?
- ★ = .77%
- ★★ = .77%
- ★★★ = 7.58%
- ★★★★ = 27.89%
- ★★★★★ = 62.98%

Top 3 ways people heard about the homeless count:
1. Email (34%)
2. At work (25%)
3. A friend (18%)

Was this the first time you volunteered for the homeless count?
- No = 37%
- Yes = 63%

Would you volunteer again in 2019?
1. Definitely = 62.23%
2. Probably = 30.29%
3. Possibly = 6.21%
4. Not likely = 1.27%
Debriefing Categories - what worked, what can be improved, and suggested solutions

**Technology:**
- Website
- Volunteer registration
- Digital forms
- Training videos

**Logistics:**
- Supply delivery/pick-up
- Volunteer coordination process
- Maps
- Tally Sheets

**Communication:**
- With LAHSA
- With volunteers
- Promotion
- Follow up

**Collaboration:**
- Groups involved
- Groups not involved
- Donations

“ My experience with the LA Homeless Count was one of the most humbling experiences. It was a pleasure to work with the group. We had an experience that empowered and charged each one of us to find ways to assist in eliminating homelessness in our community and increase our volunteering.”
- 2018 Homeless Count volunteer counter
Share your volunteer story at:

TheyCountWillYou.Org

SAVE THE DATE:
January 22, 23, 24 2019
Questions?

Community Engagement Coordinators

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Jonathan Hans, Manager, Community Engagement
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Thank you for your attendance and feedback