

Los Angeles Continuum of Care Quarterly Community Meeting Presentation

February 2018
Los Angeles Homeless Services Authority

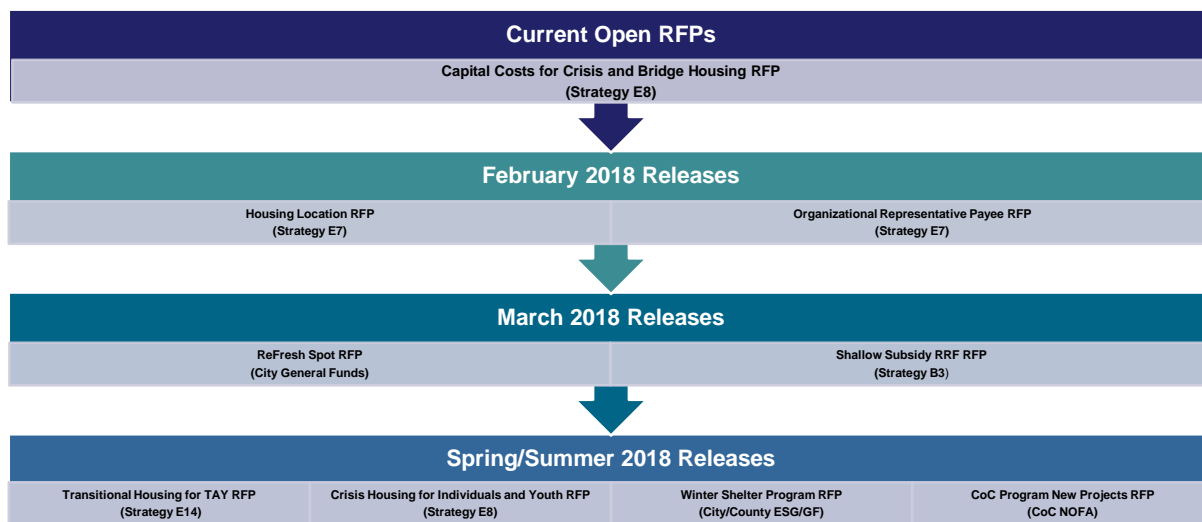
Agenda

1. Welcome and Introductions
2. LAHSA Updates
 - a. Procurement Opportunities
 - b. Policy
 - c. Capacity Building & Systems
3. Homeless Count Debrief



LAHSA Updates - Procurement Opportunities

Winter -Spring/Summer 2018 Procurement Schedule*



Questions?



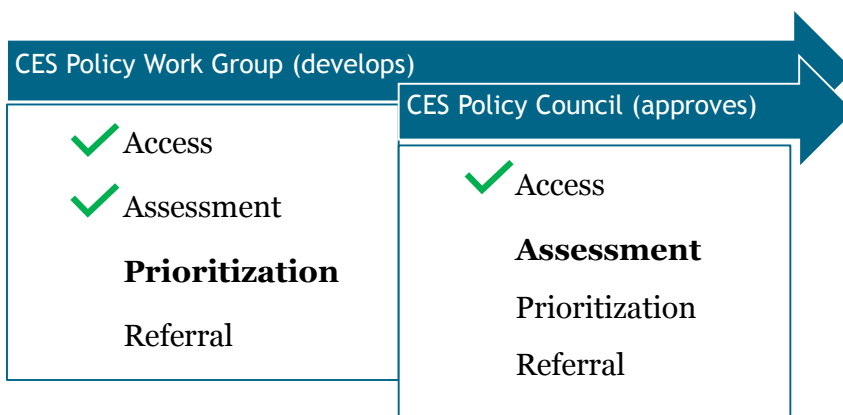
LAHSA Updates - Policy

New Policy for the Los Angeles Continuum of Care

- *“Housing Protections Under the Violence Against Women Act (VAWA) in the Los Angeles Continuum of Care”*
 - Approved by LAHSA Commission on January 26, 2018
 - Applies to all CoC- and LAHSA-funded agencies
 - Phased implementation and trainings are currently in development
 - Visit www.lahsa.org/policy/ to view the policy



Coordinated Entry System (CES) Policy Development Status



CES Interim Guidance

PURPOSE

Ensure quality, consistency, fairness, & efficiency in the delivery of homeless services throughout CES

Test new practices before developing formal policy

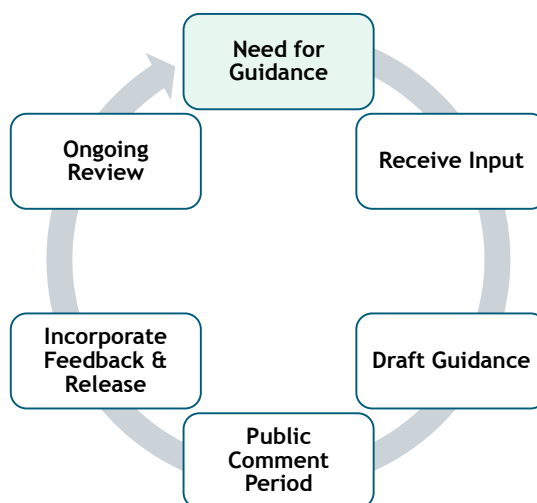
PROCESS

Process is iterative & transparent;

Guidance informed by CES leadership, subject-matter experts, & public comment



CES Interim Guidance Process



CES Interim Guidance Released on January 17, 2018

1. *Updating and Correcting Population-Appropriate CES Triage Tool Scores*
Effective February 1, 2018
2. *Housing Navigation Guidance: Prioritizing High Acuity Adults and Youth for Housing Navigation*
Public Comment Period: January 31 - February 14 (5:00 pm)
See www.lahsa.org/policy/ for link to provide comment
3. *Matching Participants with Disabilities to Fully Accessible Units*
Effective March 1, 2018



Questions?



LAHSA Updates - Capacity Building & Systems

Capacity Building Updates

1. Organization Capacity Building Technical Assistance Application
2. Centralized Training Academy
3. Hiring Support
4. Coordinated Entry System (CES) Division Updates



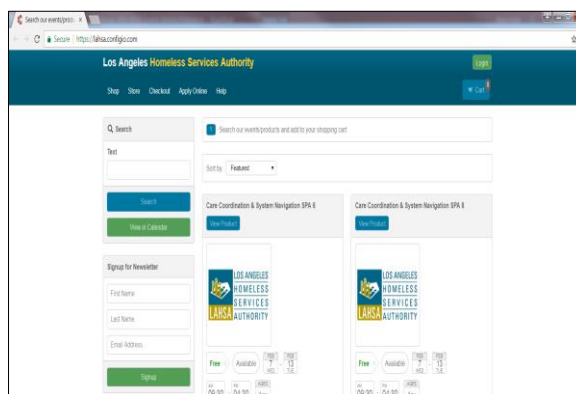
Organization Capacity Building Technical Assistance Application

- Application released January 19, 2018
- Informational Webinar February 5, 2018
- Email questions to rfp@unitedway.org



Centralized Training Academy

- Launching the Centralized Training Academy Learning Management System
- Create a training account
- Register for training at <https://lahsa.configio.com>



Hiring Support

1st Homeless Services Provider Job Fair of Los Angeles Debrief

Thursday, December 7, 2017

Employers: 32 | Staff
Volunteers -50

Number of Job Seeker Attendees
753

Pre-registered Job Seekers
60% (452)

Walk-in Job Seekers
40% (301)



Save the Date! March 23, 2018

2nd Homeless Services Provider Job Fair of Los Angeles

Los Angeles Trade Technical College
400 W Washington Blvd, Los Angeles, CA 90015

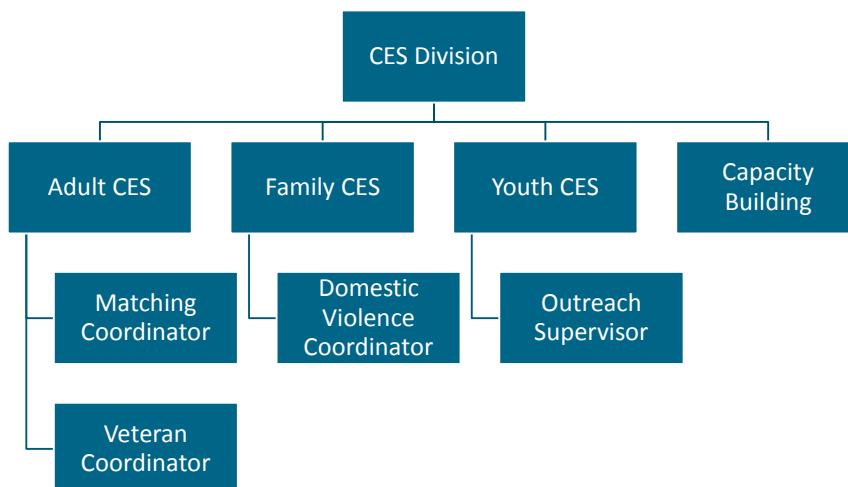
9:00 AM to 2:00 PM

Coordinated Entry System Division

- LAHSA has restructured to provide more direct support to the development of the Coordinated Entry System (CES)
- This allows us to:
 - Have a strategic focus on system planning and implementation (i.e. increasing matches within HMIS, coordinating outreach throughout county, etc.)
 - Develop policies and procedures to provide more guidance and consistency
 - Build capacity and provide technical assistance to agencies



Coordinated Entry System Division



Questions?



2018 Homeless Count Debrief

2018 Highlights

- Total number of volunteer RSVP = 8,608
- Total number of deployment sites = 166
- Every volunteer returned safely!
- Coverage = 100% of the Los Angeles Continuum of Care

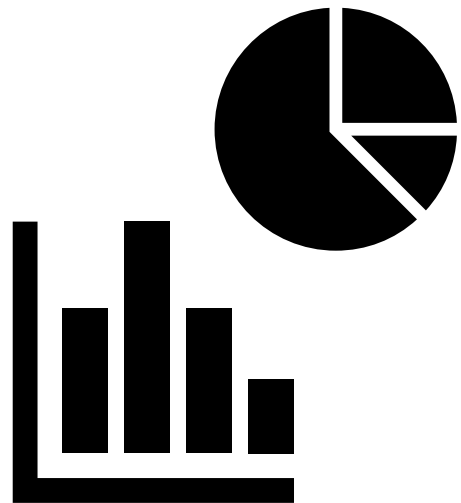


Update on other Homeless Count Components:

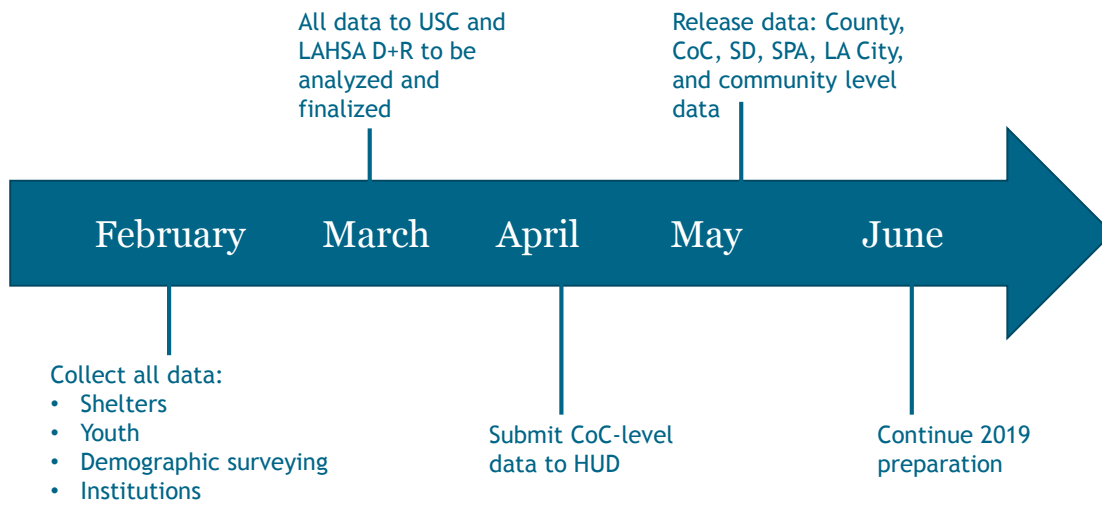
- Youth Count
- Shelter Count
 - March 9th deadline for submitting information
 - Email: sheltercount@lahsa.org
- Demographic Surveying
- Institution Count



When will 2018 Homeless Count results be released?



2018 Homeless Count Timeline



Volunteer Survey Results

Total #of survey submissions = 817

How would you rate your overall experience?

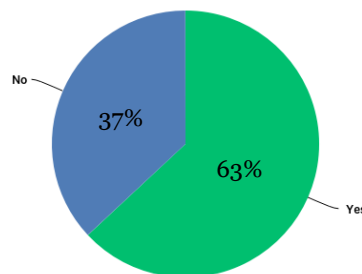
- ★ = .77%
- ★★ = .77%
- ★★★ = 7.58%
- ★★★★ = 27.89%
- ★★★★★ = 62.98%

Top 3 ways people heard about the homeless count:

1. Email (34%)
2. At work (25%)
3. A friend (18%)



Was this the first time you volunteered for the homeless count?



Would you volunteer again in 2019?

1. Definitely = 62.23%
2. Probably = 30.29%
3. Possibly = 6.21%
4. Not likely = 1.27%

Debriefing Categories - what worked, what can be improved, and suggested solutions

Technology:

- Website
- Volunteer registration
- Digital forms
- Training videos

Communication:

- With LAHSA
- With volunteers
- Promotion
- Follow up

Logistics:

- Supply delivery/pick-up
- Volunteer coordination process
- Maps
- Tally Sheets

Collaboration:

- Groups involved
- Groups not involved
- Donations



“ My experience with the LA Homeless Count was one of the most humbling experiences. It was a pleasure to work with the group. We had an experience that empowered and charged each one of us to find ways to assist in eliminating homelessness in our community and increase our volunteering.”

- 2018 Homeless Count volunteer counter



Share your volunteer story at:

TheyCountWillYou.Org



SAVE THE DATE:
January 22, 23, 24
2019



Questions?



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Thank you for your attendance and feedback

