Every 10 years, the United States counts everyone who lives in the country, regardless of immigration status or housing situation. Your participation in the 2020 Census will help communities get the funding needed for housing, the Supplemental Nutrition Assistance Program (SNAP), Medicare, unemployment insurance, mental health services, and more.

You do not need a permanent address to be counted in the 2020 Census and you will not be asked questions about your immigration or legal status.

Census takers will come to you

Starting at the end of March, census takers will work with shelters, meal centers, group homes, and other places where you may receive services to make sure everyone is counted, including babies and young children.

You can also respond to the census yourself

Complete your questionnaire online at a City of Los Angeles facility. Call 311 for locations near you.

Call one of the U.S. Census Bureau’s 2020 Census hotlines to complete a questionnaire.

If you or your children are staying with a relative or friend, make sure they include you on their census response form.

Your information is protected

Your personal information is kept confidential by law. Your responses can only be used to produce statistics. They cannot be used for law enforcement purposes or to determine your personal eligibility for government benefits.

Your name, address, and telephone number will not be disclosed or published.

The City of Los Angeles will provide reasonable accommodation(s) to ensure equal access to its programs, services, and facilities for people with disabilities. To make a request, contact the Department on Disability at DOD.Contact@lacity.org or (213) 202-5668 five or more working days in advance.
How does the census impact those experiencing homelessness?

There are approximately over 36,000 homeless individuals and families in the City of Los Angeles, according to the 2019 Greater Los Angeles Homeless Count by the Los Angeles Homeless Services Authority. An undercount of these individuals could result in the loss of billions of dollars for federally funded programs that benefit them, including the Section 8 Housing Choice Vouchers Program, the Health Care for the Homeless Program, and the Runaway and Homeless Youth Program.

How can homeless service providers help ensure an accurate count?

It’s crucial that L.A.’s homeless population is counted accurately to secure our fair share of funding for vital social services. Work with your local Complete Count Committee and U.S. Census Bureau office to develop impactful outreach strategies and identify locations where people are living.

How will the U.S. Census Bureau count individuals experiencing homelessness?

Service-Based Enumeration (March 30 – April 1, 2020)
To count people at places where they receive services (including shelters and soup kitchens) and at outdoor locations like encampments.

Enumeration at Transit Locations (April 9 – May 4, 2020)
To count people who do not have a stable home in transitory locations, such as hotels and motels.

Census survey question
Asks respondents to include anyone staying in their home temporarily, who may not have been accounted for already as part of the household.

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