Los Angeles Continuum of Care
Quarterly Community Meeting Presentation

May/June 2017
Agenda

1. Welcome and Introductions

2. Los Angeles Continuum of Care Board Elections

3. Request For Statement Qualification (RFSQ) Process

4. Policy Updates

5. Community Feedback- HUD Continuum of Care Program
Los Angeles Continuum of Care
Board Elections
Overview of RHAC, LA CoC Board and SPA Representative

• **Los Angeles Regional Homelessness Advisory Council (RHAC)** is co-convened by LAHSA and Home for Good. Purpose of RHAC is to provide an enduring forum for broad-based, collaborative & strategic leadership on homelessness in Los Angeles County
  - 58 members
  - Connect the Dots, Spread Solutions, Raise Concerns & Track Progress

• **Los Angeles Continuum of Care Board (LA CoC Board)** is the board established by RHAC to provide advice & counsel to LAHSA Commission and LAHSA staff on matters related to HUD CoC-funded operations, policies, & resource allocation.

• **SPA Representatives** shall demonstrate familiarity with SPA they represent. Evidence of familiarity may include living, working, or being employed in SPA they represent during period of active membership on LA CoC Board.
<table>
<thead>
<tr>
<th>SPA</th>
<th>Nominations Due to LAHSA</th>
<th>Election Nominees Posted on LAHSA Website</th>
<th>Election Day (See Schedule of Dates for location &amp; time)</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPA 1 ANTELOPE VALLEY</td>
<td>Monday, May 29, 2017 12:00 noon</td>
<td>Thursday, June 1, 2017</td>
<td>Wednesday, June 7, 2017</td>
</tr>
<tr>
<td>SPA 2 SAN FERNANDO VALLY</td>
<td>Monday, May 22, 2017 12:00 noon</td>
<td>Tuesday, May 23, 2017</td>
<td>Wednesday, May 24, 2017</td>
</tr>
<tr>
<td>SPA 3 SAN GABRIEL VALLEY</td>
<td>Monday, June 5, 2017 12:00 noon</td>
<td>Friday, June 9, 2017</td>
<td>Wednesday, June 14, 2017</td>
</tr>
<tr>
<td>SPA 4 SKID ROW, HOLLYWOOD/ELA BOYLE HEIGHTS</td>
<td>Friday, June 2, 2017 12:00 noon</td>
<td>Thursday, June 8, 2017</td>
<td>Tuesday, June 13, 2017</td>
</tr>
<tr>
<td>SPA 5 WEST LOS ANGELES</td>
<td>Friday, June 2, 2017 12:00 noon</td>
<td>Thursday, June 8, 2017</td>
<td>Tuesday, June 13, 2017</td>
</tr>
<tr>
<td>SPA 6 SOUTH LOS ANGELES</td>
<td>Thursday, June 1, 2017 12:00 noon</td>
<td>Tuesday, June 6, 2017</td>
<td>Friday, June 9, 2017</td>
</tr>
<tr>
<td>SPA 7 EAST LA COUNTY</td>
<td>Wednesday, May 31, 2017 12:00 noon</td>
<td>Monday, June 5, 2017</td>
<td>Thursday, June 8, 2017</td>
</tr>
<tr>
<td>SPA 8 SOUTHBAY/HARBOR</td>
<td>Tuesday, June 13, 2017 12:00 noon</td>
<td>Friday, June 16, 2017</td>
<td>Wednesday, June 21, 2017</td>
</tr>
</tbody>
</table>
### At-large Representative Schedule of Dates

<table>
<thead>
<tr>
<th>Date</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday, May 18, 2017</td>
<td>Email Notification Packet to LA CoC Constituents</td>
</tr>
<tr>
<td>Tuesday, June 13, 2017 12:00 noon</td>
<td>Nomination Packets DUE to LAHSA <em>(deadline extended)</em></td>
</tr>
<tr>
<td>Tuesday, June 13, 2017</td>
<td>Nominees posted on LAHSA Website <em>(deadline extended)</em></td>
</tr>
<tr>
<td>Thursday, June 15, 2017</td>
<td>Meeting of the Los Angeles CoC Board Nominating Committee</td>
</tr>
<tr>
<td></td>
<td><em>Board members to select at-large representatives</em></td>
</tr>
<tr>
<td>Thursday, June 22, 2017</td>
<td><strong>Mandatory</strong> Los Angeles CoC Board Elected Members Training</td>
</tr>
<tr>
<td></td>
<td>Los Angeles Homeless Services Authority - 10:00 am - 12:00 pm</td>
</tr>
<tr>
<td>Wednesday, July 12, 2017</td>
<td>Joint meeting of the LA CoC Coordinating Council and LA CoC Board</td>
</tr>
<tr>
<td></td>
<td>Los Angeles Homeless Services Authority - 2:00 pm - 4:00 pm</td>
</tr>
</tbody>
</table>
Nomination & Selection Process for At-large Representatives

Overview:
LA CoC Board comprised of 17 members-8 SPA representatives & 9 at-large representatives. Current RHAC members who are interested in serving on LA CoC Board will undergo the same election process as non-RHAC members.

At-large representatives may be from any of the following constituent groups:

<table>
<thead>
<tr>
<th>At-large representatives</th>
<th>may be from any of the following constituent groups:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Faith-based organization</td>
<td>• Affordable housing developers</td>
</tr>
<tr>
<td>• Public housing agencies</td>
<td>• Law enforcement</td>
</tr>
<tr>
<td>• Advocates</td>
<td>• Representatives of business and financial institutions</td>
</tr>
<tr>
<td>• People with lived experience</td>
<td>• Representatives of private foundations and funded organizations</td>
</tr>
<tr>
<td>• Mental Health agencies</td>
<td>• Rental property owners and managers</td>
</tr>
<tr>
<td>• School Districts</td>
<td>• Universities</td>
</tr>
<tr>
<td>• Hospitals or other federally qualified health centers</td>
<td>• Victim service providers, providing specialized services and advocacy to persons fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking and human trafficking</td>
</tr>
</tbody>
</table>
Voting Process to Elect SPA Representative

SPA Representatives must:
• Serve as an active member of at least one of the SPA’s homeless Coalitions/Consortiums
• Demonstrate experience/understanding of homelessness and surrounding issues
• Demonstrate knowledge of SPA-level resources and networks
• Commit to actively participate in Los Angeles CoC Board meetings and related activities

Voting
• If more than 1 representative for the same organization is present, please select 1 representative to vote
• Voter must satisfy one of the affiliations:
  o Community Resident- active/known participant of efforts to ending homelessness within the SPA
  o Employee/Affiliate of an Organization

Election Results
• Candidate with majority vote will become primary voting member, candidate with second highest votes will become alternate. If there is a tie, there will be a run-off for seat
• New members & alternates must attend training at LAHSA on Thursday, June 22, 2017 from 10:00 am - 2:00 pm
Request for Statement Qualifications (RFSQ)
Change in LAHSA’s Procurement Practices

APPLYING FOR A LAHSA FUNDING OPPORTUNITY IS NOW A TWO STEP PROCESS

Step 1: Become certified as a Qualified Bidder for Specific Funding Sources through the RFSQ process

Step 2: Apply for a LAHSA-issued Request For Proposals (RFP) funded by sources for which your agency has been certified as a qualified bidder
Objective of the RFSQ Process

1. Evaluation of an Agency’s Basic Qualifications outside of the Request for Proposals (RFP) process, including:

   A. Financial Stability
   B. Organizational Experience, Administrative & Fiscal Capacity
   C. Organizational Capacity
   D. Organizational Experience providing Supportive Services or Housing
Financial Stability Review

• For agencies with budgets $500,000 and under, if Audited Financial Statements are not available, LAHSA will accept a Financial Statement Review, conducted and certified by an outside CPA, for the last two fiscal (2) years, and

• An IRS Form 990, with certification of submission to the IRS for the last two (2) years, is required to be submitted
Organizational Capacity Review

• A Sample Organizational Chart is being provided to illustrate the level of detail needed to demonstrate an agency’s oversight of administrative, fiscal and program management

• *Narrative descriptions of management oversight in the application must coincide with the Organizational Chart submitted by the agency*
Benefits of the RFSQ Process

• Certifies Agencies as Qualified Bidders for LAHSA Funding Opportunities prior to RFP Release

• Allows the provision of Capacity Building and Technical Assistance to agencies who do not receive a passing grade to help them become certified

• Reduces the RFP timeline by 4 to 6 weeks removing the evaluation of these basic criteria from the threshold process

• Agency failures are not announced in a public meeting
Technical Assistance / Capacity Building

- For agencies who do not pass the RFSQ evaluation, LAHSA will send a letter to the agency specifying the areas found to be deficient and requesting a meeting to go over the deficiencies in detail.

- LAHSA will facilitate the provision of technical assistance and/or capacity building to assist agencies in resolving any deficiencies.
Applicable Funding Sources

Funding sources for which the RFSQ process will be utilized include:

- County General Funds (Initial Driver)
- City General Funds
- City, County and State ESG funds
- City CDBG funds
- DPSS and DCFS funds received from the County
- HUD Continuum of Care Funding
Funding Source Restrictions

Certain Funding sources have additional threshold requirements such as:

- Participation of Homeless Persons
- Experience in providing certain types of housing.
- Data Encryption Requirements

Agencies will need to demonstrate their ability to comply with these regulations to be certified as bidders for the associated funding sources.
Initially Certified Agencies

• All agencies who have passed a threshold review process in a LAHSA RFP since May 19, 2016 will be certified as qualified bidders for the funding sources they now receive, and for City and County General funds

• HUD Continuum of Care (CoC) funded providers will be certified for CoC funds and for City and County General Funds

• Additionally, agencies who have passed the threshold evaluation process during this period but who were not funded will be certified for City & County General funds
Agencies Not Automatically Certified

• Agencies who have not passed a threshold review or who have failed a threshold review during this period will not be certified and will need to apply through the RFSQ process
RFSQ Application Process

Agencies will apply under the RFSQ solicitation by:

• Submitting their application through the My Org portal- including the completion of narrative responses and indicating the types of funding they wish to apply for in the future

• Uploading or updating their agency Core Documents in File Share
RFSQ Timeline

• The RFSQ Solicitation will remain open as an ongoing process for new agencies or those wishing to update their certification for additional sources of funding

• Applications must be received by the 1st of the month in order to be evaluated and recommended for certification at the following month’s P&E Committee
Questions?
Policy Updates
Overview

CoC Policy on Law Enforcement

Equal Access Forums and Policy Development

CES Policies & Procedures
CoC Policy on Law Enforcement
Responding to Law Enforcement Activities at Projects/in Programs

**National Context**
- Immigration policy priorities shifted at the Federal level

**Local Result**
- Anecdotal local reports of undocumented individuals declining or avoiding services

**CoC Response**
- Create a policy that will affirm the right of all individuals to access services and housing in the LA CoC
Draft Policy for LA CoC

• Encourages agencies to confer with legal experts for guidance

• Provides examples of relevant areas for policy development such as:
  o Front line staff responses to requests
  o Staff trainings on constitutional rights and protections
  o Guidelines around assessment for Family Preparedness Plans
Equal Access Forums and Policy Development
Hosted 4 Forums on the HUD Rule in April & May

Attendance

- Open to any interested CoC service or housing provider
- Over 150 people trained representing 60+ agencies

Locations

- SPAs 2, 6, and 7

Content

- Overview of the HUD Rule, “Equal Access in Accordance with Gender Identity”
- LA LGBT Center training on sexual orientation, gender identity, and gender expression
- Small group work with training scenarios in shelter settings
Draft Policy for the LA CoC

• Currently in development and modeled after the HUD Rule

• Emphasizes service and placement in accordance with gender identity (and discourages requiring documentation for proof of gender)

• Will incorporate public input through a public comment process once draft policy is developed
CES Policy Workgroup & Council
Two Groups for Policy Development

**CES Policy Workgroup (develops policy)**

- Membership: 20 - 25 people
- Captures existing practice through policy development
- Creates new policies for areas that are inconsistent or underdeveloped
- Meets bi-weekly
- All SPAs represented

**CES Policy Council (approves policy)**

- Membership: 23 people
- Reviews policies and recommends approval or further edits
- Meets monthly
Opportunities for Feedback

• Public input periods will follow completion of draft policies

• Drafts distributed using the LAHSA CoC listserv and website
Community Feedback Opportunity: 2017 Continuum of Care Program Competition
Overview of 2017 Continuum of Care Program Competition (CoC Program NOFA)

- Largest Source of Federal Funds to Los Angeles Continuum of Care
- Reallocation Process:
  - Creates new funding opportunities
  - Strongly encouraged based on performance
  - Can be used for creation or expansion of PSH, RRH, new joint TH-RRH program, HMIS, & SSO for Coordinated Assessment
- Bonus & Tiering part of application process
- Allocations are not finalized
  - Percentages for Tier 1 & Tier 2 are not disclosed
  - Bonus amount not set
- Permanent Supportive Housing
  - Projects that will primarily serve individuals & families experiencing chronic homelessness, including unaccompanied youth
  - Local resources recommended to be used for rapid rehousing, regional coordination, & transitional housing
2017 CoC Program NOFA Cycle*

March - May 2017
- System performance measures submitted
- Release of NOFA Registration/ Verification of GIW - May
- Submit NOFA Registration and Verification documents
- Homeless Count Results Released

June - September 2017
- NOFA Data Gathering
- NOFA Submission to HUD - Sept
- NOFA Internal Debrief Process
- Annual CoC Performance evaluations

January - February 2018
- Conduct Homeless Count
- HUD Debrief

November - December 2018
- Internal LAHSA and community debrief
- Debrief with Southern California Alliance of CoC Leaders

*Tentative schedule - may change
Community Feedback Opportunity on CoC Program Competition

• CoC Program Competition (NOFA)/RFP Process
  o Is there anything LAHSA can do to improve upon last year’s Competition or RFP process?

• Technical Assistance (TA)
  o Is there TA your staff needs in regards to completing your application in e-snaps, or submitting required information (narrative, charts, budgets) that you struggle with in terms of NOFA application?

• Expand/Create/Combination
  o In this year’s registration notice, HUD stated that reallocated dollars could be utilized to expand existing projects, would providers prefer to expand existing projects or create new ones, or a combination of both?

• Rapid Re-housing
  o Are there regional concerns that would arise from transitioning rapid re-housing programs from CoC to locally funded through Measure H? (assume there is no gap or decrease in funding)
Background of LA CoC Order of Priority Policy

• HUD issued CPD-16-11 on July 25, 2016 which established an order of priority for chronically homeless individuals & families placed into CoC Program-funded PSH
• LA CoC adopted this policy notice on August 26, 2016
• Policy guidance reflects:
  o New definition of chronically homeless
  o Establishes an Order of Priority for:
    1. CoC Program-funded PSH beds dedicated or prioritized for occupancy by persons experiencing chronic homelessness
    2. CoC Program-funded PSH beds not dedicated or not prioritized for occupancy by persons experiencing chronic homelessness
  o Order of Priority being based on length of time homeless & severity of needs
Community Feedback on Order of Priority Policy

• For PSH programs, are there barriers to having beds being filled with chronically homeless individuals or families?

• Currently, the policy is:
  o 85% of CoC PSH beds dedicated to Persons Experiencing Chronic Homelessness
  o 100% of turnover in CoC PSH projects must be prioritized to Persons Experiencing Chronic Homelessness
  ➢ Should LAHSA revisit these percentages?

• Feedback or questions on the NOFA Competition and Order of Priority Policy should be provided to: policy@lahsa.org
Planning Unit - Regional Coordinators

- **Yolanda Vargas**, Regional Coordinator SPA-1
  yvargas@lahsa.org  (213) 213-225-8466 work

- **Daniella Alcedo**, Regional Coordinator SPA-3
  dalcedo@lahsa.org (213) 225-8462 work

- **Raul Lopez**, Regional Coordinator SPA-4A
  dalcedo@lahsa.org (213) 225-8462 work

- **Phyllis Lozano-Saiz**, Regional Coordinator SPA-4B
  plozano@lahsa.org  (213) 225-8462 work

- **Sam Appel**, Regional Coordinator SPA-5
  sappel@lahsa.org  (213) 225-8460 work

- **Kenon Joseph**, Regional Coordinator SPA-6
  kjoseph@lahsa.org  (213) 683-8469 work

- **Kimberly Barnette**, Regional Coordinator SPA-7
  kbarnette@lahsa.org  (213) 683-8410 work

- **Jonathan Hans**, Manager, Planning
  jhans@lahsa.org  213) 225-8464 work

- **Saba Tekle**, Supervisor, Regional Coordination
  stekle@lahsa.org (213) 213-797-4569 work

- **Paul Lange**, Supervisor, Regional Coordination
  plange@lahsa.org  213) 225-8467 work
Thank you for your attendance and feedback