

Los Angeles Continuum of Care Quarterly Community Meeting Presentation

May/June 2017

Agenda

1. Welcome and Introductions
2. Los Angeles Continuum of Care Board Elections
3. Request For Statement Qualification (RFSQ) Process
4. Policy Updates
5. Community Feedback- HUD Continuum of Care Program

Los Angeles Continuum of Care Board Elections



Overview of RHAC, LA CoC Board and SPA Representative

- **Los Angeles Regional Homelessness Advisory Council (RHAC)** is co-convened by LAHSA and Home for Good. Purpose of RHAC is to provide an enduring forum for broad-based, collaborative & strategic leadership on homelessness in Los Angeles County
 - 58 members
 - Connect the Dots, Spread Solutions, Raise Concerns & Track Progress
- **Los Angeles Continuum of Care Board (LA CoC Board)** is the board established by RHAC to provide advice & counsel to LAHSA Commission and LAHSA staff on matters related to HUD CoC-funded operations, policies, & resource allocation.
- **SPA Representatives** shall demonstrate familiarity with SPA they represent. Evidence of familiarity may include living, working, or being employed in SPA they represent during period of active membership on LA CoC Board.

SPA Representative Schedule of Dates

SPA	Nominations Due to LAHSA	Election Nominees Posted on LAHSA Website	Election Day (See Schedule of Dates for location & time)
SPA 1 ANTELOPE VALLEY	Monday, May 29, 2017 12:00 noon	Thursday, June 1, 2017	Wednesday, June 7, 2017
SPA 2 SAN FERNANDO VALLEY	Monday, May 22, 2017 12:00 noon	Tuesday, May 23, 2017	Wednesday, May 24, 2017
SPA 3 SAN GABRIEL VALLEY	Monday, June 5, 2017 12:00 noon	Friday, June 9, 2017	Wednesday, June 14, 2017
SPA 4 SKID ROW, HOLLYWOOD/ ELA BOYLE HEIGHTS	Friday, June 2, 2017 12:00 noon	Thursday, June 8, 2017	Tuesday, June 13, 2017
SPA 5 WEST LOS ANGELES	Friday, June 2, 2017 12:00 noon	Thursday, June 8, 2017	Tuesday, June 13, 2017
SPA 6 SOUTH LOS ANGELES	Thursday, June 1, 2017 12:00 noon	Tuesday, June 6, 2017	Friday, June 9, 2017
SPA 7 EAST LA COUNTY	Wednesday, May 31, 2017 12:00 noon	Monday, June 5, 2017	Thursday, June 8, 2017
SPA 8 SOUTHBAY/HARBOR	Tuesday, June 13, 2017 12:00 noon	Friday, June 16, 2017	Wednesday, June 21, 2017

At-large Representative Schedule of Dates

Date	Activity
Thursday, May 18, 2017	Email Notification Packet to LA CoC Constituents
Tuesday, June 13, 2017 12:00 noon	Nomination Packets DUE to LAHSA <i>(deadline extended)</i>
Tuesday, June 13, 2017	Nominees posted on LAHSA Website <i>(deadline extended)</i>
Thursday, June 15, 2017	Meeting of the Los Angeles CoC Board Nominating Committee <i>Board members to select at-large representatives</i>
Thursday, June 22, 2017	Mandatory Los Angeles CoC Board Elected Members Training Los Angeles Homeless Services Authority - 10:00 am - 12:00 pm
Wednesday, July 12, 2017	Joint meeting of the LA CoC Coordinating Council and LA CoC Board Los Angeles Homeless Services Authority - 2:00 pm - 4:00 pm

Nomination & Selection Process for At-large Representatives

Overview:

LA CoC Board comprised of 17 members-8 SPA representatives & 9 at-large representatives. Current RHAC members who are interested in serving on LA CoC Board will undergo the same election process as non-RHAC members.

At-large representatives may be from any of the following constituent groups:

<ul style="list-style-type: none">Faith-based organization	<ul style="list-style-type: none">Affordable housing developers
<ul style="list-style-type: none">Public housing agencies	<ul style="list-style-type: none">Law enforcement
<ul style="list-style-type: none">Advocates	<ul style="list-style-type: none">Representatives of business and financial institutions
<ul style="list-style-type: none">People with lived experience	<ul style="list-style-type: none">Representatives of private foundations and funded organizations
<ul style="list-style-type: none">Mental Health agencies	<ul style="list-style-type: none">Rental property owners and managers
<ul style="list-style-type: none">School Districts	<ul style="list-style-type: none">Universities
<ul style="list-style-type: none">Hospitals or other federally qualified health centers	<ul style="list-style-type: none">Victim service providers, providing specialized services and advocacy to persons fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking and human trafficking



Voting Process to Elect SPA Representative

SPA Representatives must:

- Serve as an active member of at least one of the SPA's homeless Coalitions/Consortiums
- Demonstrate experience/understanding of homelessness and surrounding issues
- Demonstrate knowledge of SPA-level resources and networks
- Commit to actively participate in Los Angeles CoC Board meetings and related activities

Voting

- If more than 1 representative for the same organization is present, please select 1 representative to vote
- Voter must satisfy one of the affiliations:
 - Community Resident- active/known participant of efforts to ending homelessness within the SPA
 - Employee/Affiliate of an Organization

Election Results

- Candidate with majority vote will become primary voting member, candidate with second highest votes will become alternate. If there is a tie, there will be a run-off for seat
- New members & alternates must attend training at LAHSA on Thursday, June 22, 2017 from 10:00 am - 2:00 pm

Request for Statement Qualifications (RFSQ)

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Change in LAHSA's Procurement Practices

APPLYING FOR A LAHSA FUNDING OPPORTUNITY IS NOW A TWO STEP PROCESS

Step 1: Become certified as a Qualified Bidder for Specific Funding Sources through the RFSQ process

Step 2: Apply for a LAHSA-issued Request For Proposals (RFP) funded by sources for which your agency has been certified as a qualified bidder

Objective of the RFSQ Process

1. Evaluation of an Agency's Basic Qualifications outside of the Request for Proposals (RFP) process, including:
 - A. Financial Stability
 - B. Organizational Experience, Administrative & Fiscal Capacity
 - C. Organizational Capacity
 - D. Organizational Experience providing Supportive Services or Housing

Financial Stability Review

- For agencies with budgets \$500,000 and under, if Audited Financial Statements are not available, LAHSA will accept a Financial Statement Review, conducted and certified by an outside CPA, for the last two fiscal (2) years, and
- An IRS Form 990, with certification of submission to the IRS for the last two (2) years, is required to be submitted

Organizational Capacity Review

- A Sample Organizational Chart is being provided to illustrate the level of detail needed to demonstrate an agency's oversight of administrative, fiscal and program management
- *Narrative descriptions of management oversight in the application must coincide with the Organizational Chart submitted by the agency*

Benefits of the RFSQ Process

- Certifies Agencies as Qualified Bidders for LAHSA Funding Opportunities prior to RFP Release
- Allows the provision of Capacity Building and Technical Assistance to agencies who do not receive a passing grade to help them become certified
- Reduces the RFP timeline by 4 to 6 weeks removing the evaluation of these basic criteria from the threshold process
- Agency failures are not announced in a public meeting

Technical Assistance / Capacity Building

- For agencies who do not pass the RFSQ evaluation, LAHSA will send a letter to the agency specifying the areas found to be deficient and requesting a meeting to go over the deficiencies in detail
- LAHSA will facilitate the provision of technical assistance and/or capacity building to assist agencies in resolving any deficiencies

Applicable Funding Sources

Funding sources for which the RFSQ process will be utilized include:

- ✓ County General Funds (Initial Driver)
- ✓ City General Funds
- ✓ City, County and State ESG funds
- ✓ City CDBG funds
- ✓ DPSS and DCFS funds received from the County
- ✓ HUD Continuum of Care Funding

Funding Source Restrictions

Certain Funding sources have additional threshold requirements such as:

- Participation of Homeless Persons
- Experience in providing certain types of housing.
- Data Encryption Requirements

Agencies will need to demonstrate their ability to comply with these regulations to be certified as bidders for the associated funding sources.

Initially Certified Agencies

- All agencies who have passed a threshold review process in a LAHSA RFP since May 19, 2016 will be certified as qualified bidders for the funding sources they now receive, and for City and County General funds
- HUD Continuum of Care (CoC) funded providers will be certified for CoC funds and for City and County General Funds
- Additionally, agencies who have passed the threshold evaluation process during this period but who were not funded will be certified for City & County General funds

Agencies Not Automatically Certified

- Agencies who have not passed a threshold review or who have failed a threshold review during this period will not be certified and will need to apply through the RFSQ process

RFSQ Application Process

Agencies will apply under the RFSQ solicitation by:

- Submitting their application through the My Org portal- including the completion of narrative responses and indicating the types of funding they wish to apply for in the future
- Uploading or updating their agency Core Documents in File Share

RFSQ Timeline

- The RFSQ Solicitation will remain open as an ongoing process for new agencies or those wishing to update their certification for additional sources of funding
- Applications must be received by the 1st of the month in order to be evaluated and recommended for certification at the following month's P&E Committee

Questions?



Policy Updates

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Overview

CoC Policy on
Law
Enforcement

Equal Access
Forums and
Policy
Development

CES Policies &
Procedures

CoC Policy on Law Enforcement

Responding to Law Enforcement Activities at Projects/in Programs

National Context

- Immigration policy priorities shifted at the Federal level

Local Result

- Anecdotal local reports of undocumented individuals declining or avoiding services

CoC Response

- Create a policy that will affirm the right of all individuals to access services and housing in the LA CoC

Draft Policy for LA CoC

- Encourages agencies to confer with legal experts for guidance
- Provides examples of relevant areas for policy development such as:
 - Front line staff responses to requests
 - Staff trainings on constitutional rights and protections
 - Guidelines around assessment for Family Preparedness Plans

Equal Access Forums and Policy Development

Hosted 4 Forums on the HUD Rule in April & May

Attendance

- Open to any interested CoC service or housing provider
- Over 150 people trained representing 60+ agencies

Locations

- SPAs 2, 6, and 7

Content

- Overview of the HUD Rule, “Equal Access in Accordance with Gender Identity”
- LA LGBT Center training on sexual orientation, gender identity, and gender expression
- Small group work with training scenarios in shelter settings

Draft Policy for the LA CoC

- Currently in development and modeled after the HUD Rule
- Emphasizes service and placement in accordance with gender identity (and discourages requiring documentation for proof of gender)
- Will incorporate public input through a public comment process once draft policy is developed

CES Policy Workgroup & Council

Two Groups for Policy Development

CES Policy Workgroup (develops policy)

- Membership: 20 - 25 people
- Captures existing practice through policy development
- Creates new policies for areas that are inconsistent or underdeveloped
- Meets bi-weekly
- All SPAs represented

CES Policy Council (approves policy)

- Membership: 23 people
- Reviews policies and recommends approval or further edits
- Meets monthly

Opportunities for Feedback

- Public input periods will follow completion of draft policies
- Drafts distributed using the LAHSA CoC listserv and website

Community Feedback Opportunity: 2017 Continuum of Care Program Competition

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Overview of 2017 Continuum of Care Program Competition (CoC Program NOFA)

- Largest Source of Federal Funds to Los Angeles Continuum of Care
- Reallocation Process:
 - Creates new funding opportunities
 - Strongly encouraged based on performance
 - Can be used for creation or expansion of PSH, RRH, new joint TH-RRH program, HMIS, & SSO for Coordinated Assessment
- Bonus & Tiering part of application process
- Allocations are not finalized
 - Percentages for Tier 1 & Tier 2 are not disclosed
 - Bonus amount not set
- Permanent Supportive Housing
 - Projects that will primarily serve individuals & families experiencing chronic homelessness, including unaccompanied youth
 - Local resources recommended to be used for rapid rehousing, regional coordination, & transitional housing

2017 CoC Program NOFA Cycle*

March - May 2017

- System performance measures submitted
- Release of NOFA Registration/ Verification of GIW - May
- Submit NOFA Registration and Verification documents
- Homeless Count Results Released

June - September 2017

- NOFA Data Gathering
- NOFA Submission to HUD - Sept
- NOFA Internal Debrief Process
- Annual CoC Performance evaluations

January - February 2018

- Conduct Homeless Count
- HUD Debrief

November - December 2018

- Internal LAHSA and community debrief
- Debrief with Southern California Alliance of CoC Leaders

*Tentative schedule - may change



Community Feedback Opportunity on CoC Program Competition

- **CoC Program Competition (NOFA)/RFP Process**
 - Is there anything LAHSA can do to improve upon last year's Competition or RFP process?
- **Technical Assistance (TA)**
 - Is there TA your staff needs in regards to completing your application in e-snaps, or submitting required information (narrative, charts, budgets) that you struggle with in terms of NOFA application?
- **Expand/Create/Combination**
 - In this year's registration notice, HUD stated that reallocated dollars could be utilized to expand existing projects, would providers prefer to expand existing projects or create new ones, or a combination of both?
- **Rapid Re-housing**
 - Are there regional concerns that would arise from transitioning rapid re-housing programs from CoC to locally funded through Measure H? (assume there is no gap or decrease in funding)

Background of LA CoC Order of Priority Policy

- HUD issued CPD-16-11 on July 25, 2016 which established an order of priority for chronically homeless individuals & families placed into CoC Program-funded PSH
- LA CoC adopted this policy notice on August 26, 2016
- Policy guidance reflects:
 - New definition of chronically homeless
 - Establishes an Order of Priority for:
 1. CoC Program-funded PSH beds dedicated or prioritized for occupancy by persons experiencing chronic homelessness
 2. CoC Program-funded PSH beds not dedicated or not prioritized for occupancy by persons experiencing chronic homelessness
 - Order of Priority being based on length of time homeless & severity of needs

Community Feedback on Order of Priority Policy

- For PSH programs, are there barriers to having beds being filled with chronically homeless individuals or families?
- Currently, the policy is:
 - 85% of CoC PSH beds dedicated to Persons Experiencing Chronic Homelessness
 - 100% of turnover in CoC PSH projects must be prioritized to Persons Experiencing Chronic Homelessness
 - Should LAHSA revisit these percentages?
- Feedback or questions on the NOFA Competition and Order of Priority Policy should be provided to: policy@lahsa.org

Planning Unit - Regional Coordinators

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Thank you for your attendance and feedback